

April 19, 2021

Eastern Service Area Child Welfare Contract Special Investigative and Oversight Committee:

Senator John Arch

Senator Robert Clements

Senator Suzanne Geist

Senator Matt Hansen

Senator Mark Kolterman

Senator Terrell McKinney

Senator Dave Murman

Senator Rita Sanders

Senator Justin Wayne

Health and Human Services Committee:

Senator John Arch

Senator Machaela Cavanaugh

Senator Jen Day

Senator Ben Hansen

Senator Dave Murman

Senator Lynne Walz

Senator Matt Williams

RE: Investigation Into St. Francis Ministries Contract

Dear Senators:

As you begin your important work into investigating the contracting that led to the current situation with St. Francis Ministries, I want to make clear the perspective of state workers who have witnessed the on-going harm to very vulnerable children and families.

Regardless of the findings your committees make into the contracting process, the outsourcing of ongoing case management of these children to a third party is a statewide embarrassment. We encourage you to look into returning case management back to the Department of Health & Human Services to be performed by qualified state employees as it is done in 91 of our 93 counties.

Case management is some of the most important work entrusted to the DHHS Division of Children and Family Services. Our union represents over 400 Children and Family Service Specialists who provide these services in all of Nebraska except for Douglas and Sarpy Counties. These dedicated women and men work tirelessly to ensure the safety of the children in their care, despite a starting salary of just \$33,000 per year.

State employees are directly accountable to the taxpayers and have a vested interest in improving the lives of their neighbors in order to create strong communities. A Kansas based contractor, albeit a non-profit, has no such interest. State employees are also directly accountable to the Legislature which provides funding and oversight to DHHS. If this work were performed by state employees, the Legislature would not be investigating a flawed contracting process, but instead would have directly appropriated funds and maintained direct accountability for the work to be performed.

Our union warned of the pitfalls of outsourcing over a decade ago. Shifting the work of state government to private entities has not worked. Frontline state employees are often best situated to providing feedback and can offer solutions to avoid major pitfalls. Simply put, outsourcing is penny wise and pound foolish. Whatever money was thought to be saved from contracting with St. Francis has now been lost in additional spending as well as what will surely be a costly investigation.

We are happy to work with you through your investigative process. Our members do some of the most important work in our communities each day. Our CFS Specialists in Douglas and Sarpy counties are acutely aware of the shortcomings of St. Francis Ministries. They see failures in the field each and every day and they would be available to provide information for your investigation.

It is our hope that through this process, better decisions are made to ensure that appropriate services are provided by dedicated state employees. In the end, all Nebraskans will benefit through stronger communities.

Sincerely,

Justin Hubly

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Executive Director